

**STATE UNDERGROUND POWER PROGRAM 6  
COMMUNICATIONS AND ENGAGEMENT POLICY PLAN ON A PAGE**

<b>Project</b>	State Underground Power Program	<b>Concept/ABF/OCM dates</b>	November 2019 OCM
<b>Responsible Officer</b>	John Wong/vacant SUPP6 officer	<b>Consultation Period</b>	Nov – Feb 2020
<b>WO/GL</b>	N/A		
<b>Project background</b>	<p>The State has established a program to allow for overhead electricity distribution systems (poles and wires) to be replaced with underground electricity distribution systems (underground cables) so as to minimise the risk of storm and other damage and to improve streetscapes.</p> <p>The Town has been selected to participate in the State Underground Power Program by the undergrounding of the electricity distribution system supplying the project area specified in Schedule G, within the LGA District.</p> <p>Residential area's proposed:</p> <ul style="list-style-type: none"> <li>• Victoria Park West residents, ratepayers and businesses</li> <li>• Victoria Park East residents, ratepayers and businesses</li> <li>• Carlisle North residents, ratepayers and businesses</li> </ul> <p>The Town engaged ratepayers in 2016 seeking support or non-support of underground power being installed. Since the engagement of the three residential areas, an increase of costing affecting the Town has occurred (approx. 46%). To ensure that the above three projects are not further delayed and to avoid potential cost increases, the Town has adopted a subsidy approach that will limit the increase in cost payable by the affected lot owners to no more than 10% (E50+10%). The Town is now informing the affected lot owners of the increase in costs. We will inform the affected lot owners of the approval for the 3 projects to proceed and the financial implications of installing UGP to the areas involved.</p>		
<b>Purpose / Aim</b>	<p>To inform the affected lot owners of the approval achieved to commence Round 6 of the State Underground Power Program (SUPP6). We will also inform them of the project updates and the financial implications of installing UGP to the areas involved. Contact details will be provided should they wish to find out more about the projects.</p>		
<b>Objectives</b>	<ul style="list-style-type: none"> <li>• Inform community of the process</li> <li>• Bring awareness through communication tactics</li> <li>• Provide a number of opportunities for public to comment</li> </ul>	<b>Outcomes</b>	<ul style="list-style-type: none"> <li>• Stakeholders are informed and aware of the project and increased cost</li> <li>• Stakeholders informed of the <b>services charge</b> for each project and <b>discounts</b> that may apply to certain properties</li> <li>• Stakeholders have been provided an opportunity to contact staff for further details if required</li> </ul>
<b>Issues</b>	<ul style="list-style-type: none"> <li>• Engagement has</li> </ul>	<b>Risks</b>	<ul style="list-style-type: none"> <li>• New residents are not</li> </ul>

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	<p>already taken place</p> <ul style="list-style-type: none"> <li>Final decision makers is Council</li> </ul>		<p>aware of the program and weren't consultant</p> <ul style="list-style-type: none"> <li>Potential buyers are not informed of the program if it goes ahead</li> <li>Lot owners may not be aware of the 10% increase in the service charge (compared to the 2016 estimate provided to lot owners)</li> </ul>
<b>Negotiables</b>	<ul style="list-style-type: none"> <li>Further information can be provided to all affected lot owners should there be consistent questions received about certain issues</li> </ul>	<b>Non-negotiables</b> {Examples only}	<ul style="list-style-type: none"> <li>Service charges are set at the 2016 estimate plus no more than 10% increase</li> <li>Discounts to be applied are set and each qualified property will receive no more than one discount.</li> <li>Elected Members are the final decision makers</li> </ul>
<b>People</b>	<b>Level of Interest</b>	<b>Level of Impact</b>	<b>Level of Influence</b>
<p>Vic ParkWest ratepayers</p> <p>Vic Park East ratepayers</p> <p>Carlisle North ratepayers</p> <p><b>Communication tools</b> {Customised}</p>	<p>H</p> <p>H</p> <p>H</p> <ul style="list-style-type: none"> <li>Town website including FAQ</li> <li>eVibe</li> <li>Social media platforms as required</li> <li>Residential letter drop</li> </ul>	<p>H</p> <p>H</p> <p>H</p> <p><b>Engagement methods</b> {Mandatory}</p>	<p>M</p> <p>M</p> <p>M</p> <p>Letters</p>
<b>Evaluation and measures</b>	<ul style="list-style-type: none"> <li>Number of responses received</li> <li>Number of page visits</li> <li>Community is aware and informed</li> </ul>	<b>Reporting / Announcements</b>	<ul style="list-style-type: none"> <li>Town Website update</li> <li>eNews update</li> </ul>