



# Healthy Community

## postnatal/family fitness classes terms and conditions

### Public holidays

No classes will be held on public holidays.

### Trial classes

If you have not participated in the program before and would like to do a trial class, please contact Healthy Community to arrange this. A single session payment will need to be paid upfront at the time of booking.

### Enrolment procedure

- Book into your class prior to the start of each term.
- Priority enrolment will be offered to current participants.

### Registration and payment

- Payment (for the full term) is due at the time of booking.
- If payment is not made at the time of booking, you will be put on the waitlist and priority will be given to those who have paid for their booking



### Changes to bookings

- As circumstances change you are welcome to change days during the term, if there is a space in another class.

### Missed classes, credits and refunds

- Make-up classes or refunds will not be offered for missed classes.
- Credits are issued for medical reasons when missing two or more consecutive classes. A medical certificate is to be provided.
- If you are going on holiday during the term we will offer a credit if you are away for two or more consecutive classes. Please notify us prior to your holiday, with the dates you will be away.
- Credits are valid for postnatal or family fitness classes for six months. To claim your credit, please notify us prior to booking in (for subsequent terms).
- Refunds may be granted for medical reasons or exceptional circumstances when three or more consecutive classes are missed. Supporting documentation may be required.

### Illness and infections

- Children should not attend classes if they are suffering from any contagious condition.