

29.01.2026

To whom it may concern,

Re: Request from U4 Owner – Meave Pedemay

Evidence that short-stay use is not negatively impacting permanent residents

The Argyle on Burswood operates as a **mixed-use model**, in accordance with the Development Approval (DA). Under this approval, **Levels 1 and 2 only** are specifically allocated the option for short-term letting.

Argyle MS is the appointed **Onsite Management Operator**, providing building management, short-term management, and long-term management services. Argyle MS currently manages short-term letting for **five (5) apartments** across Levels 1 and 2.

The current Onsite Manager is [REDACTED], who will return on **1 February 2026** following annual leave. Argyle MS is responsible for the day-to-day operation of the building, resident and guest conduct and compliance. The onsite reception is scheduled for completion in **mid to late February**.

To date, **no complaints** have been received from residents regarding noise or disruption attributable to short-term stay guests.

It is also noted that the onsite resident apartment is **Unit 6, Level 1**, while the [REDACTED] property is **Unit 4, Level 1**. Should any noise or disruptive behaviour occur, it is reasonable to expect that the onsite resident would be directly aware of such issues.

Should Council require further information, copies of the **Management and Operation Plan** can be provided. This document outlines policies and procedures relating to noise management, guest behaviour, incident reporting, and complaint handling.

Please do not hesitate to contact Argyle MS direct should you have any further queries.

Kind regards,

[REDACTED]