

Easy English

Access and Inclusion Plan. 2022 to 2027



Our plan to include you



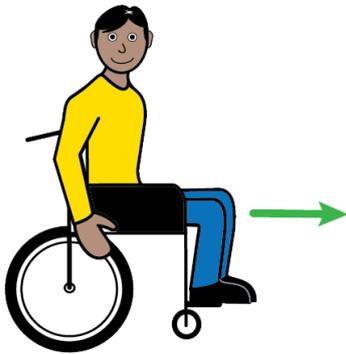
When you see the words **we**, **our** and **us** it means **Town of Victoria Park**.

We say **the Town**.



We are all important

People with disability have the same rights as other people.

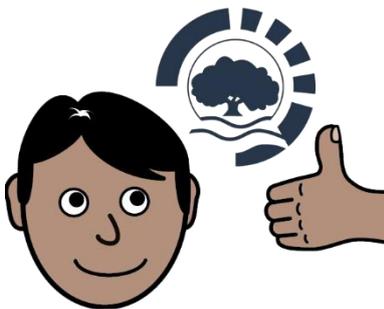


We want to make sure everyone can

- go inside our buildings



- go to our events

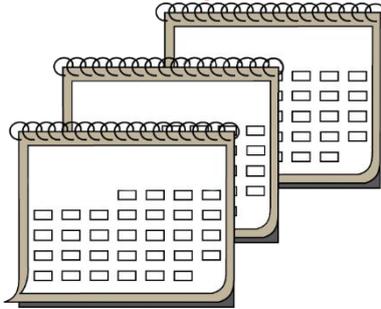


- use our services.



Disability

Disability means you have a health problem that



- lasts for a long time

or

- lasts forever

and



- makes it hard to do everyday things.



There are lots of types of disability.



Like you may

- **not** walk well
- or
- **not** move well.

We may say you have a **physical** disability.



It may be

- hard to think

or



- hard to talk.

We may say you have an

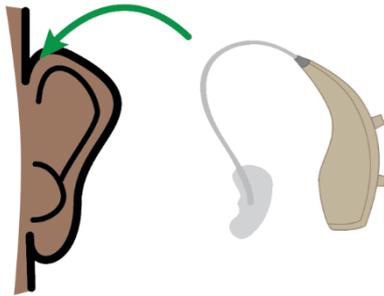
intellectual or **psychiatric** disability.



You may

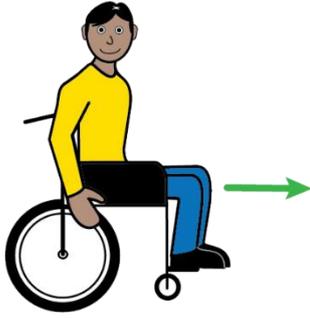
- **not** see well

or



- **not** hear well.

We may say you have a **sensory** disability.



Access

Access means you can move around safely in the **community**.



Like our community is

- the Victoria Park area
- and**
- the people in the area.

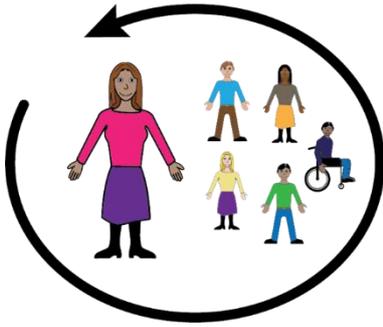


Access also means you can get information in a way you understand.



When something has good access we say it is **accessible**.

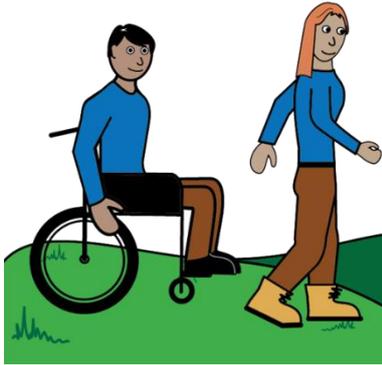
We say **accessibility**.



Inclusion

Inclusion means everyone

- is part of the community



- can do things in the community

and

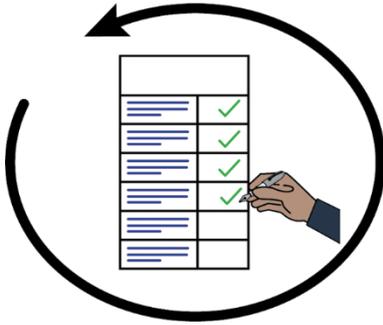


- has the same chance to do things.



We say something is **inclusive**.

We say you are **included**.



Our plan

This book is about our plan to make sure everyone is included.



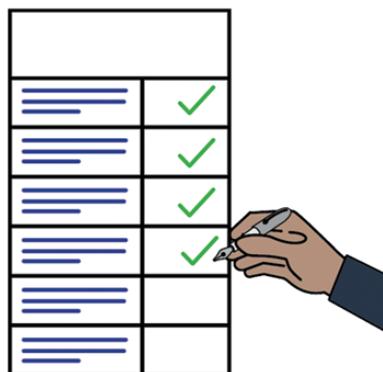
Like

- people with disability

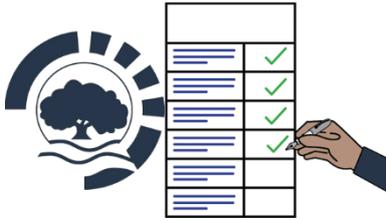
and



- people from different cultures.

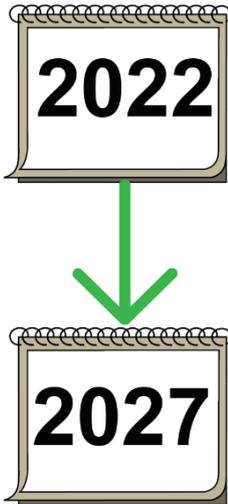


We say our **access and inclusion plan** or **AIP**.



We must write an access and inclusion plan.

We write a new plan every 5 years.

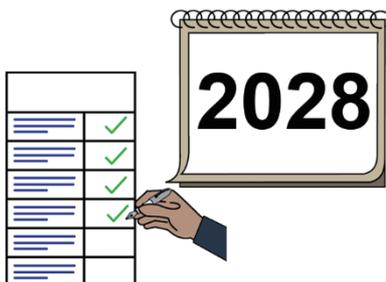


This plan

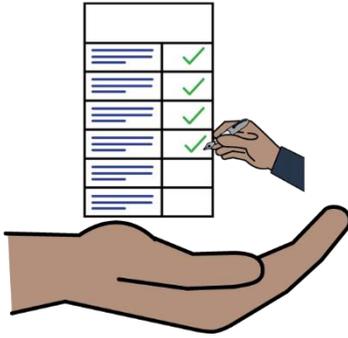
- starts in 2022

and

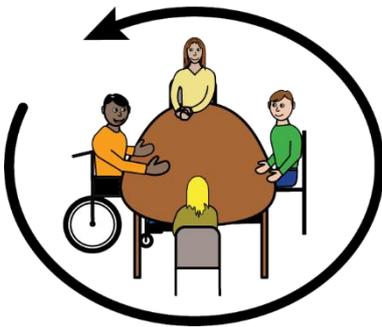
- ends in 2027.



We write a new plan in 2028.

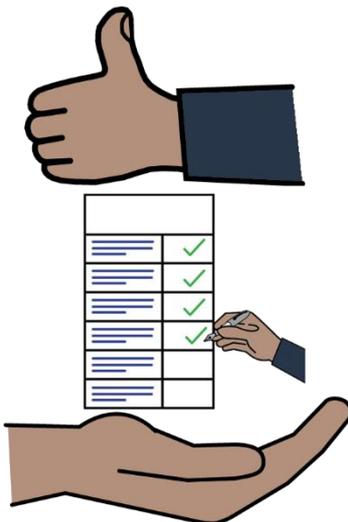


Help with our plan



We have a special group.

We say the **Access and Inclusion
Advisory Group**.



They tell us how to be more inclusive.

They helped us make this plan better.



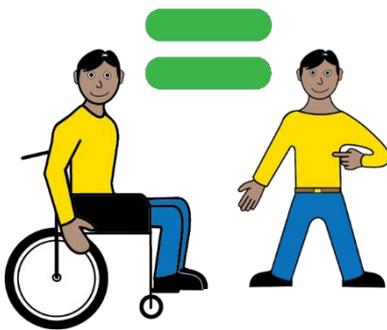
Goal 1. Give good help to everyone

We say **customer experience**.



This is an important goal.

We say it is a **priority**.



Outcome. Services and events

Everyone must have the same chance to
access services and events in the Town.



We will think about access when we
plan an event.



Like we will

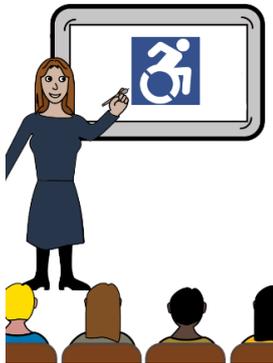
- have safe places for autistic people.

We say **sensory friendly** options.

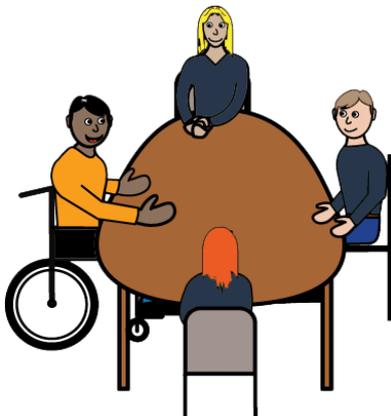


- have money for accessible things.

We say it is in the **budget**.



- teach our community how to plan an accessible event



- talk to people with disability about what they need.



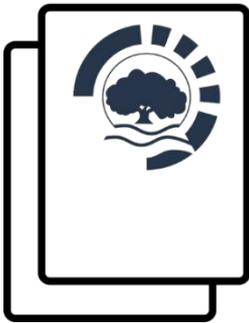
Outcome. Information

We must give everyone information in a way they can read and understand.



Like the information on

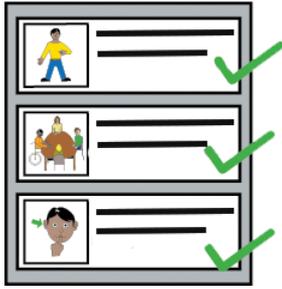
- our website



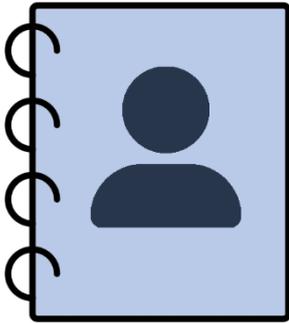
- our papers



- our signs.



We will make our information easier to read.



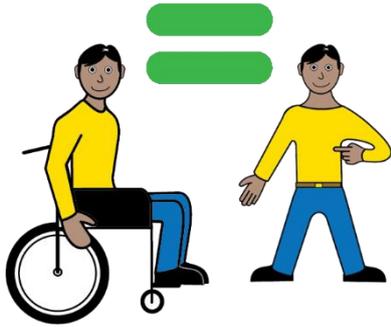
We will make a list of organisations that



- know about accessibility
- can help you make things accessible.



We will talk to people with disability about what they need.

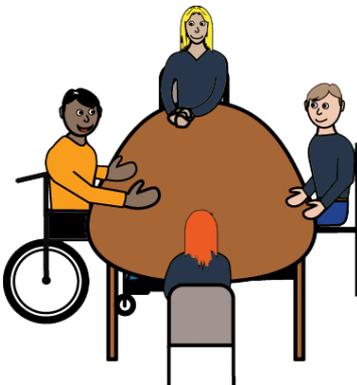


Outcome. Quality customer services

We must treat people with disability the same as people with no disability.



We will make sure our workers can support people with disability.

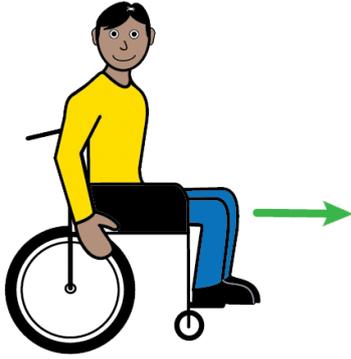


We will talk to people about what they need.



We will make our main office more accessible.

We call our main office the
administrative building.

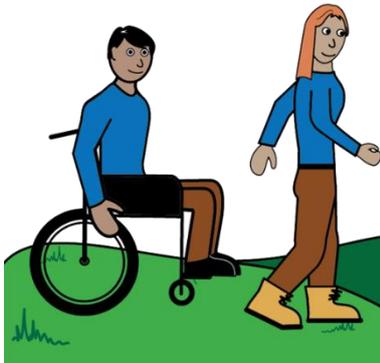


Goal 2. Everyone can get into our buildings and spaces

We say **physical access**.

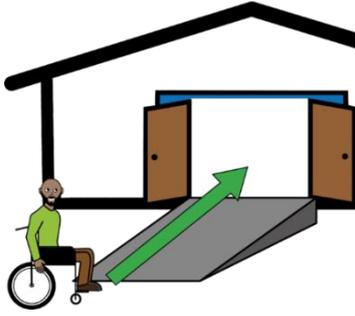


This goal is a priority.



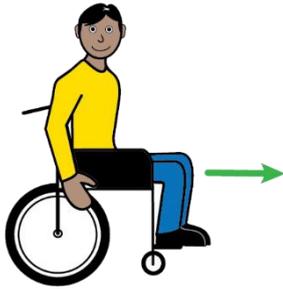
Outcome. Buildings, facilities and community spaces

Everyone must be able to use our places and spaces the same way.

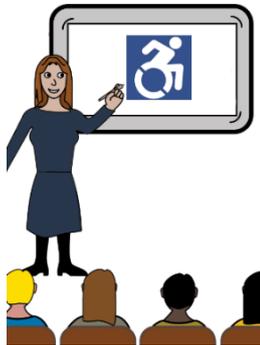


Like we will

- design buildings that are good for people with disability



- make sure people with disability can move safely in the Town



- help businesses learn about access and inclusion.

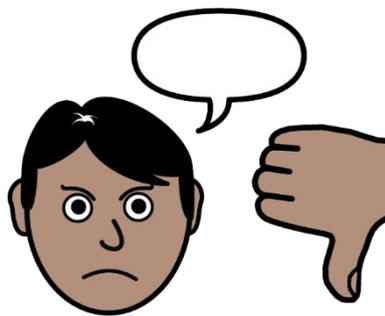


We will make our main office more accessible too.



Goal 3. Everyone has a say in our community

We say **active citizenship**.



Outcome. Complaints

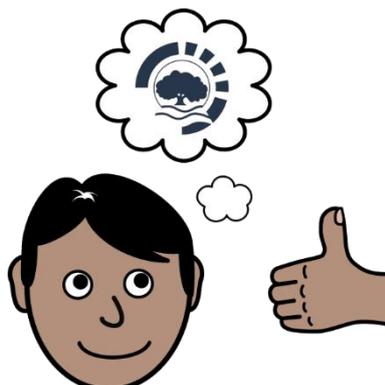
Everyone must be able to tell us when they have a problem with us.

We say they make a **complaint**.

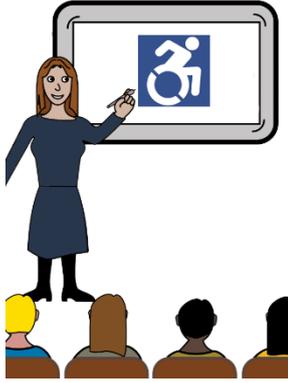


We want to make it easy for you to

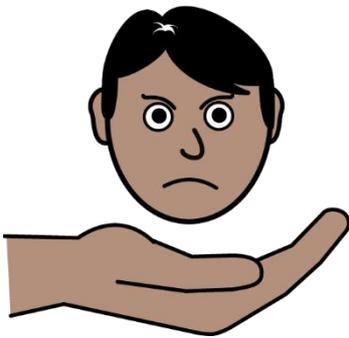
- make a complaint



- get your problem fixed.



We will teach our workers



- how to help with your problem



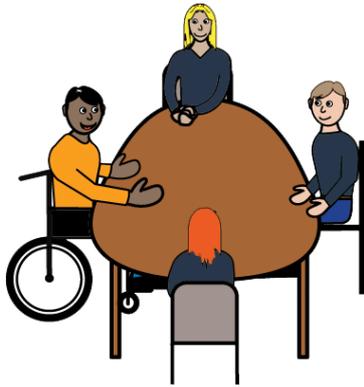
- how to get better at access and inclusion.

We say we give **training** to our workers.



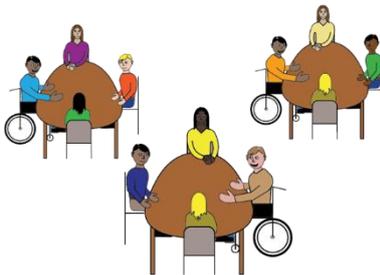
Outcome. Consultation

Everyone must be able to have their say in what we do.

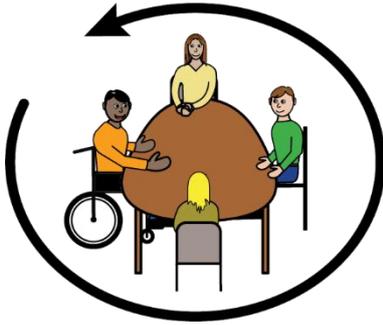


We will talk to people with disability.

We will talk about how we work with each other.



We will go to disability forums to learn more.



Our Access and Inclusion Advisory Group can help you.

We will tell people so they know about the group.



We will support more people to run in local elections. Like

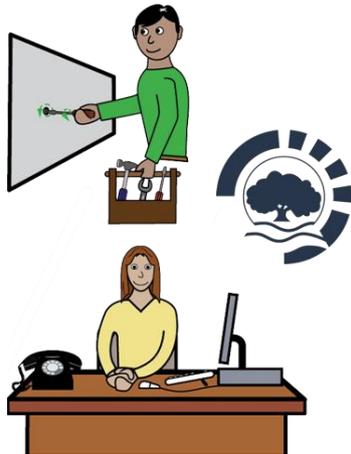


- people with disability



- people from different cultures.

We say we promote **diversity** on council.

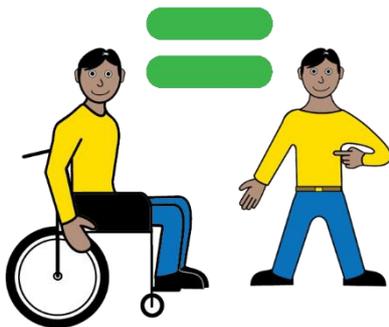


Goal 4. Everyone has the chance to get a job with us

We say **employment**.



This goal is a priority.

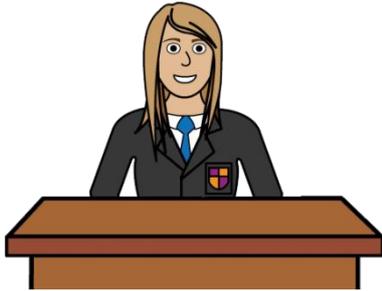


Outcome. Employment at the Town

People with disability must get the same chance as people with no disability.



We want to make it easier to get a job.



Like we may

- give people work experience.

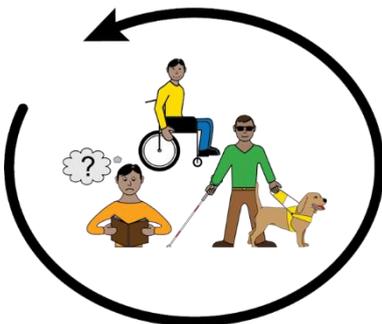
We say an **internship**.

or



- let people learn from another worker.

We say a **mentorship**.

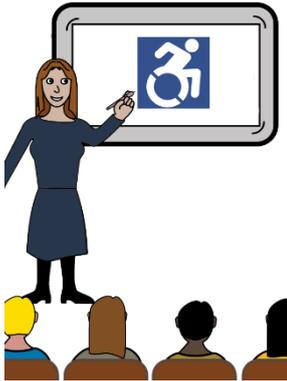


We want workers with disability to

feel included.



We will find out how many workers have a disability.



We will teach all our workers about



- disability

and

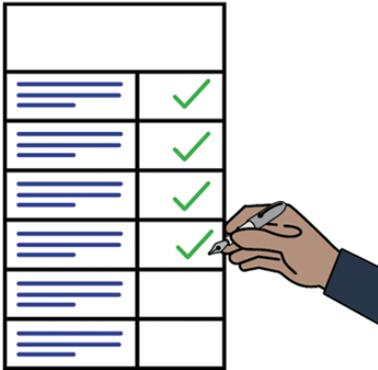


- diversity.



Goal 5. Reach our goals

We say **governance and impact**.



We will

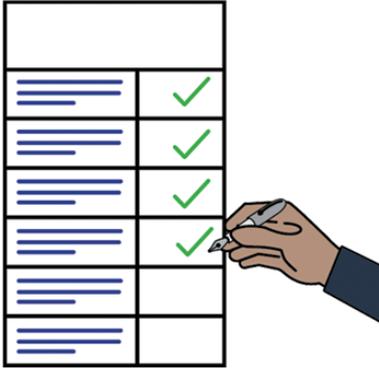
- check how well our plan is going



- write a report for the council



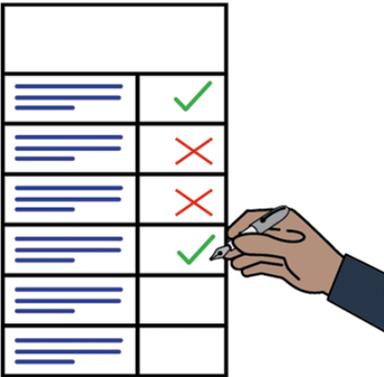
- write a report for the government.



We have special projects

We say **planned initiatives**.

Like



We will measure how good we are at including everyone.

We say we develop an **inclusion organisational scorecard**.



We will hire more people with disability.

We say we foster **employment pathways**.



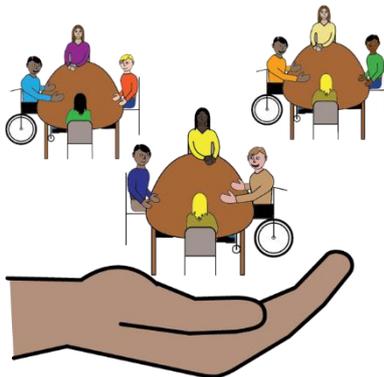
We will give good information.

We say we have a **communications plan**.



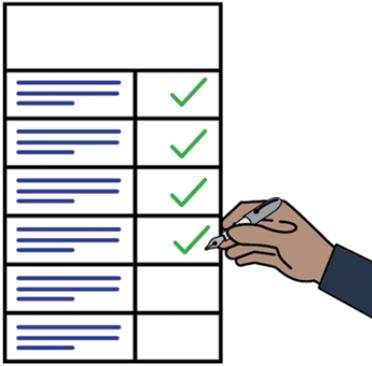
We will help people with disability speak up for their rights.

We say we provide **self advocacy pathways**.



We will help different groups work together to speak up for their rights.

We say we have a **collaboration and advocacy network**.



The planned initiatives will help us

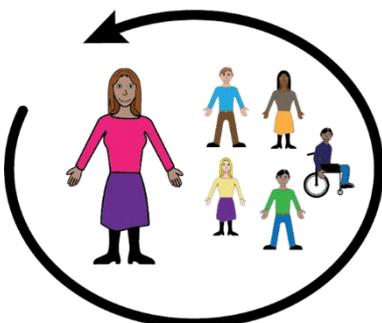


- reach the goals in our plan



- make good changes in our community.

We call these changes **social outcomes**.



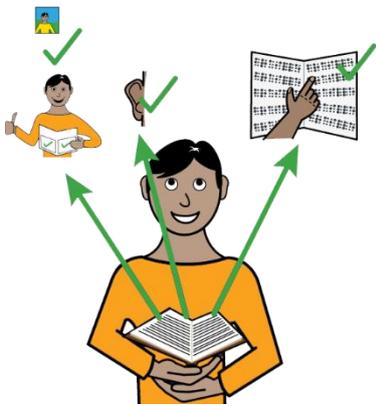
We want everyone to feel safe.

We want to be an inclusive community.

We call this our **social impact**.



You may find it hard to read
our plan



You can ask for our plan in another way.

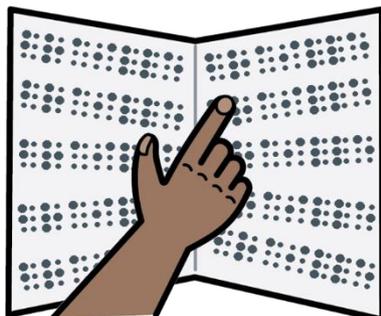
We say in an **alternative format**.



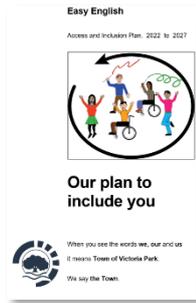
Like you may ask for the plan in

- **audio**

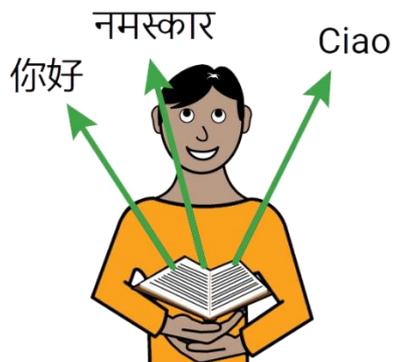
or



- **braille.**



You may ask for this **Easy English** book too.



You can ask for our plan in a language that is **not** English.

We say in an **alternative language**.



You can ask the person in charge of including you.

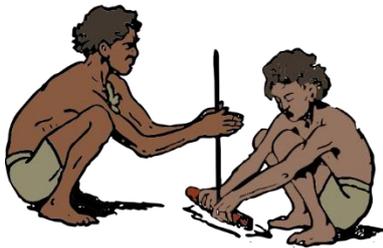
We say the **Community Development Officer (Inclusion)**.



Phone 9311 8111 to ask for more information.



We live on Aboriginal land



Aboriginal people were the first people to live on this land.



We respect Aboriginal people.

We say we **acknowledge** them.

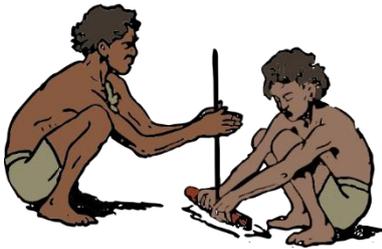


We say **Acknowledgement of Country**.

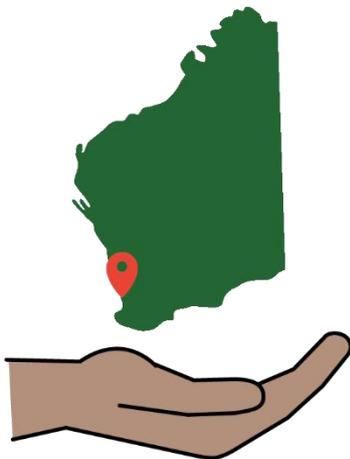


We work in **Victoria Park**.

Aboriginal people call it **Mindeera**.



The **Whadjuk Noongar** people are the
Aboriginals who look after Victoria Park.



We say they are the **traditional custodians**
of the land.



About this book

This book helps you understand our

Access and Inclusion Plan 2022 – 2027.

VisAbility

The Accessible Information Service at
VisAbility wrote the Easy English.

April 2023.

We use pictures from

- The Accessible Icon Project
- Clker
- Dreamstime
- Mulberry Symbols
- The Noun Project
- Town of Victoria Park
- VisAbility.