



TOWN OF  
VICTORIA PARK

# Safer Neighbourhoods Impact Report

2023-24



WE'RE OPEN  
VIC PARK

# Impact Report

A safe neighbourhood is one in which people feel secure in their home, on their street and in public spaces. It is where crime rates are low, there is a collective sense of community, and the environment is strategically designed with everyone's welfare in mind. The Town takes a community development approach to preventing crime, addressing safety concerns, and providing services to the community. Many of the projects and services implemented by the Town are in direct partnership with the community, or in direct response to a community priority or a community strength.

## Our goals

Provide safe environments; reduce the impact of real and perceived crime; advocate State and Federal Government agencies to enhance safety within the Town.

## Strategic Alignment

### S1 HELPING PEOPLE FEEL SAFE

### S2 COLLABORATING TO ENSURE EVERYONE HAS A PLACE TO CALL HOME

Key projects delivered this year		
167 applications for safety grant funding		
CCTV Partnership	Security Incentive Scheme	We subsidised installation of CCTV and security devices for residents.
222+ households connected		
Street Meet 'n' Greet grant funding		We built capacity in residents to grow local community networks.
\$82,060 grant funding invested in initiatives that help people feel safe.		
388 engagements with staff and community		
Assertive Outreach Program		We organised an outreach service to regularly patrol antisocial "hotspots" in the Town and connect people to services and support.
Partnered with 15+ organisations to work for positive change		
Homelessness Implementation Plan		We partnered with key stakeholders, facilitated connections, raised awareness and created support resources to help meet the needs of people experiencing homelessness.

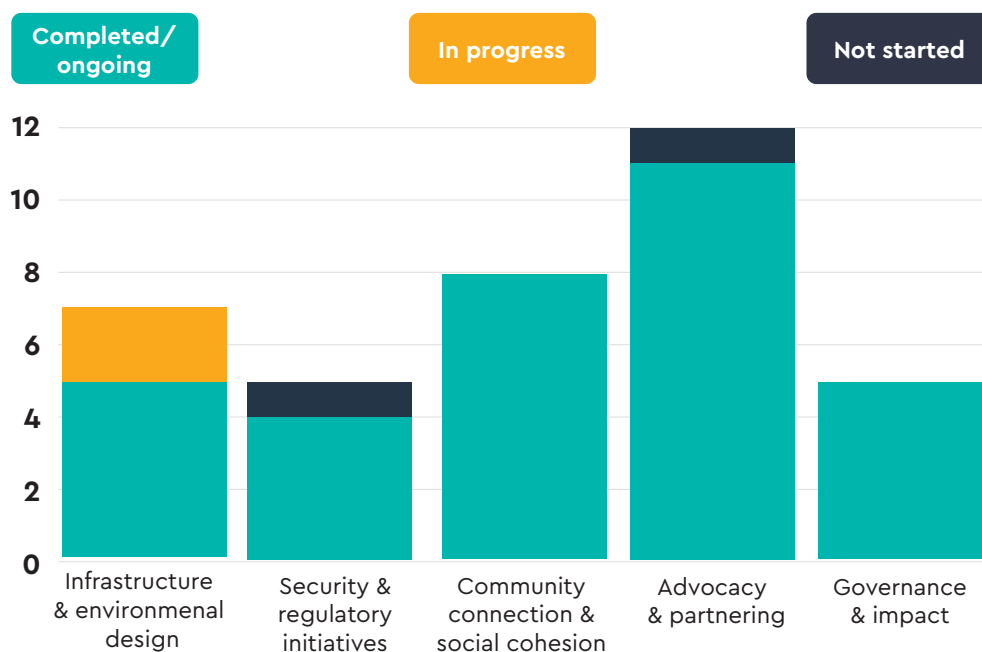
# Community Scorecard 2023 Results

Measure	Overall Performance Index Score	People with disability	CaLD	First Nations	Industry Average
Community safety and crime prevention	40 (52% positive rating)	32	31	49	49
Lighting of streets and public spaces	47 (63% positive rating)	41	40	54	53

## Goals for Community Scorecard 2025 Results

- Increase scores to closer align with industry averages
- Increase scores from people with disability and people from CaLD communities to closer align with overall scores

### Actions 2023 - 2024





# Highlights 2023–2024

**We supported vulnerable and at-risk groups through building community connections and capacity to deliver early intervention, outreach, support and rehabilitation services by**

Updating the Support Services brochures and distributing over **2000** copies through Rangers, Outreach Services, local service delivery providers, Town facilities and online.

Distributing **\$7,206** across **222+** households through the Street Meet 'n' Greet Program

Engaging an Outreach Service which provided **14** cases of crisis assistance and supported **28** Returns to Country

Delivering the Youth Fusion project over **9** sessions to engage **40** young people in the Town who are at risk of disengagement

**We empowered residents, businesses and community groups to contribute to reducing crime by distributing**

**\$38,437** in subsidising installation of CCTV in **63** households through the CCTV Partnership Program

**\$36,417** in subsidising installation of security devices across **104** households through the Security Incentive Scheme

**We contributed to safer, brighter, livelier and more accessible public spaces by delivering**

Footpath safety improvements at the Emily St crossing to Rotary Park in St James

Streetscape improvements at Archer St, Carlisle and microspaces on Albany Hwy and Burswood Rd

**Click here  
for a full list  
of Actions  
delivered  
this year**



# Impact Stories



## Street Meet n' Greet Feedback

"All [our guests] commented that they really appreciated the opportunity to meet their neighbours and discuss common concerns. One person said that this evening could foster the start of a stronger community within the apartment complex and has taken the initiative to organise a monthly Friday evening get together for residents of the building – looks like the Town of Victoria Park funding has achieved the desired outcome!"

– Feedback from a Street Meet n Greet host

## Outreach Service

Between January and April 2024, i24s (the outreach service engaged by the Town of Victoria Park to patrol antisocial hotspots including John Macmillan Park) successfully resolved:

- An assault case in John Macmillan Park
- A case of rough sleeping in John Macmillan Park
- An emergency case in Read Park
- A break-in at Parnham Park
- Misuse of amenities in Carlisle Reserve.



## Outreach Service Feedback

"Both HEART and i24s were instrumental in finding a young homeless woman and her three children when she left the safety of the library."

– Feedback from Town of Victoria Park Library staff member

## CCTV Partnership Program

The Town of Victoria Park has the highest number of registered systems on Cam-Map of any Local Government Area, helping WA Police to investigate incidents.



## CCTV Partnership Program Feedback

"It's a great initiative by the Town, I think the focus on decreasing crime in the area will continue to help bring vibrancy to the suburb"

– Feedback from CCTV subsidy recipient