



TOWN OF  
VICTORIA PARK

# Access and Inclusion Plan Impact Report

**2023-2024**



WE'RE OPEN  
VIC PARK

## ACCESS AND INCLUSION PLAN IMPACT REPORT 2023–2024

**An accessible and inclusive community** is one in which community members of all abilities feel included, and diverse communities are represented. Community members with disability, their families and carers, can easily access services, facilities and programs. People of all abilities are actively included and encouraged to participate in all aspects of community life, and can access all opportunities.

**Our objective:** To facilitate an inclusive community that celebrates diversity through ensuring excellent customer service and physical accessibility, promoting active citizenship and increasing employment opportunities at the Town.



# Actions 2023-2024

[Click here for a full list of actions](#)



## Community Scorecard 2023 Results

Measure	Overall Performance Index Score	People with disability	Industry average
Level of satisfaction with disability access	58 (84% positive rating)	45	52
Ability to access support	56% agree* (industry high)	39%	49%
Community perceptions of belonging	62% agree	66%	59%

### Goals for Community Scorecard 2025 Results

Increase the score from people with disability to align closer to the overall score (where relevant).

Maintain or improve overall scores compared to industry averages.

Maintain or expand the number of measures where we hold the industry high.



## ACCESS AND INCLUSION PLAN LAUNCH VIDEOS



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