

# SAFER NEIGHBOURHOODS SCORECARD 2024–2025



## Infrastructure and Environmental Design

We will proactively improve community safety through the Town's infrastructure, prioritising environmental design and Australian accessibility standards across our projects so that our places are safer, more lively, sustainable and adaptive for changing future needs.

In the 2024-2025 financial year, we:

Provided advice on the following projects:

- **Metronet** regarding lighting in the public parks around the train line
- **McCallum Park** regarding CCTV and upgrades to public bathroom facilities
- Safe public bench placement on **Albany Hwy**
- Safe re-opening of the **Carlisle** public bathroom facilities

Liaised with the Department of Communities in conducting a **safety audit** of the Library and Leisure facilities.

Initiated a **Crime Prevention Through Environmental Design** (CPTED) project to support the Town's Lighting Strategy.

Invested **\$52,112** in 2,350 jobs to remove 6,514 square meters of **graffiti**.

Installed **bike lanes** in Archer and Mint streets through the Pathways Renewal program.



## Security and Regulatory Initiatives

We will engage and empower community members, businesses, groups and government agencies at all levels to contribute to improving community safety.

In the 2024-2025 financial year, we:

Distributed **\$61,964** in subsidising the installation of CCTV in **90** households through the **CCTV Partnership Program**

Distributed **\$41,732** in subsidising the installation of **220** security devices through the **Security Incentive Scheme**

Delivered a **Community Safety Day** to promote awareness of safety measures and improve connections between community and local service providers.

Delivered a **community safety presentation for Senior residents** to provide education on personal and home safety.

Achieved **95.4%** on time closure across **2,229** Ranger requests.



# Community Capacity and Social Connections

We will use a strengths-based approach to build capacity and connections across our community, reinforcing and integrating the efforts across community groups, not-for-profits, and social enterprise

In the 2024-2025 financial year, we:

Distributed **\$11,044** in subsidising **18 Street Meet n Greet** events for **386** households to build neighbourhood connections

Updated and distributed the Who to Call? brochure to improve access to key neighbourhood information and support

Delivered **4 Success Series** workshops to enhance the capacity for community groups to deliver high-quality social connection activities

Distributed up to **\$40,000** in grant funding to community groups to inspire community-led action including the Burswood Neighbourhood Watch & Residents Community Fiesta

Delivered the **Homelessness Action Plan**.

Engaged an **outreach service** to foster referral and support pathways for vulnerable community members and address antisocial behaviour. The service resulted in **470 engagements** across 125 patrols.



## Advocacy and Partnering

We will collaborate with community groups, private enterprise, not-for-profits, and Local, State and Federal government agencies to advocate for and ensure that the community feels safe and are more informed of real and perceived crime issues in the Town.

In the 2024-2025 financial year, we:

Regularly engaged with WA Police and the Department of Communities to discuss emerging trends, hotspots and opportunities for collaboration.

Were an active member in the South-East Metropolitan District Community Safety Group

Partnered with Noongar Mia Mia to deliver an Art in the Park activation to build **positive relationships with people sleeping rough** in the Town.

Initiated a **vehicle security** education campaign.

Backboned the Macmillan Precinct Multiagency Response Group in a collective impact approach to addressing **antisocial behaviour** in the Town.

Partnered with City of Belmont and City of South Perth to plan and deliver **alcohol and drug diversion initiatives** for young people.

Increased awareness on topics such as: "How to report graffiti", "Homelessness and housing insecurity", "Vehicle security" & "Bicycle security".



## Governance and Impact

We will monitor, measure and evaluate the outcomes of our work, sharing our collective progress regularly with our stakeholders in order to better understand the evolving needs and impact of crime and safety within the Town.

In the 2024-2025 financial year, we:

Advocated to State and / or Federal Government regarding crime prevention improvements / neighbourhood safety improvements, including advocating for:

- Homelessness support
- Increased safety in crime hotspots

Piloted initiatives in response to community feedback from public surveys posted on the Town's [Your Thoughts](#) community engagement page

Evaluated and reported project outcomes on the Town's [Social Impact Statements](#) webpage.