Peppercorn Leases

Social Impact Summary



Town of Victoria Park

Carlisle Scouts – Program Logic Model

Key Inputs	Participants	Activities / Deliverables		Short-term outcomes	Medium term outcomes	Strategic Alignment
Volunteers 3,200 hours per year **Support from Scouts WA** Program Guidance, Volunteer Support, Governance **Support from Town of Victoria Park** Peppercorn Lease of Scout Hall	**~75 Families** • 101 Children / young people • Parents **Volunteers** • 15 permanent volunteers and 10-15 parent helpers. • Many volunteers are parents as well as youth who have been through the program. **Community groups** • Community groups who hire the Scout hall for social, educational and fitness activities.	**Scout Group Sessions** Sessions at the Scout Hall for Joeys (5-8), Cub Scouts (8-10), Scouts (11-14) and Venturer Scouts (15-17). Children and youth learn life and social skills **Outdoor Adventures** Hiking, camping and learning outdoor skills. **Volunteering Opportunity** Like all scouting groups, Carlisle Scouts is run by volunteers who develop skills through volunteering.	**Measurable Award Scheme** Young people gain recognition for achievements like presenting in front of peers, leadership and planning. **Formal Training Program** Leaders learn skills like risk management, contingency planning, and how to facilitate adventure-based activities. **Hall Hire** For community groups including: Playgroup WA, Vic Park Cycling Group, children's birthday parties.	**Increase in:** • Life skills • Social skills • Outdoor skills • Leadership skills **Measured through:** • Observation • Feedback	**Gains:** • Improved independence and capabilities of children and youth. • Improved capabilities of volunteer participants. **Measured through:** • Observation • Feedback	**S1.** Helping people feel safe. **S4.** Improving access to arts, history, culture and education. **S3.** Facilitating an inclusive community that celebrates diversity.

Carlisle Scouts – 2025/26 Storyboard

~75 families & **101 children / youth participants**



Weekly Scout Group
Sessions promote social connection and skill development.

Managed and operated by **15 permanent** volunteers donating **~3,200** of volunteer hours

Children & youth develop skills and leadership through **Outdoor Adventures**



Measurable Award Scheme enables young people to gain recognition for achievements.



Formal Training Program grows skills like leadership, risk management, contingency planning and facilitation.

Hall Hire for community groups.

Carlisle Scouts – 2025/26 Highlights

Section (Age Group) Camps









The completion of a new shed to store equipment.



"Bike Hikes" where young people travel on a hike by bike in the local area.



The One Camp full Scouts WA camping event with all units and 2000 people on site at Swan Valley Adventure Centre.



Carlisle Victoria Park Toy Library – Program Logic Model

Key Inputs

Volunteers
~600 volunteer hours

Resources
~1,400 Toys, games, educational items

Income
Grant funding
Membership fees (Standard $72 pa)

Support from Town of Victoria Park
Peppercorn Lease

Participants

148 members (families with small children)

66 volunteers

The Toy Library is entirely volunteer-run. Volunteer duties include:

- assisting at borrowing sessions
- repairing toys
- marketing and website design
- fundraising and events
- administration and purchasing
- mentoring and policy development

Work placement

Students
2 x year 10-12 students (with a support worker) gain weekly work experience

Activities / Deliverables

Collect, catalogue, manage and loan quality toys, games and educational items.

Provide training for volunteers

Provide opportunities for caregivers of young children to gain work experience and build community engagement.

Provide work experience opportunities for students and people with disability

Provide information about stages of early child development to caregivers of children aged 0-6

Promote the service through community events

Fundraising

Stay and Play sessions

2 key partnerships:

Toy Libraries Australia

Cannington College Education Support Centre

Short-term outcomes

Increased:
Opportunities to connect with the community

Opportunities to gain work experience

Awareness of stages in early childhood development

Access to resources that promote positive Early Childhood Development

Decreased:
Waste

Measured through:
- Observation
- Feedback

Medium term outcomes

Improved:
Early Childhood Development

Sense of belonging to the community

Employability

Environmental footprint

Measured through:
- Observation
- Feedback

Strategic Alignment

S4. Improving access to arts, history, culture and education.

S3. Facilitating an inclusive community that celebrates diversity.

EN2. Facilitating the reduction of waste.

Carlisle Victoria Park Toy Library – 2025/26 Storyboard

148
family memberships



Weekly work experience opportunities for **high school students**

Quiet hour for **neurodivergent children**

Managed and operated by a volunteer committee with
66
volunteers donating
~600
of volunteer hours

Toy collection promotes positive **early childhood development**



~1,400
items for loan, facilitating a reduction in waste



Community engagement opportunities for **migrant families and people living with disability**

Opportunities to connect with other **local families**

Carlisle Victoria Park Toy Library – 2025/26 Impact

Member Feedback

"Love feeling more part of the community with the toy library and link to the playgroup playground open on Saturdays"

"Toy libraries are vital, particularly for families with one child (no one to pass games and toys onto) and for low SES families (like mine!)"

"Fantastic service"

"Thank you for the additional day, it makes it more flexible for my family to borrow and enjoy the toys. It's good to see the staff also keeping the toy library more orderly."

"It's a great community resource, saves money, waste, and allows kids to try different toys and learn"

"Having a child with a disability can be more exhausting, stressful, difficult and financially costly than parenting a typically developing child. The reduced membership fee, staffed supported borrowing sessions and no need to participate in roster duties makes it much easier to borrow items from the toy library."

Vic Park Community Garden – Program Logic Model

Key Inputs

7,004 Volunteer hours
• Contribution of time and effort by volunteer committee members and community garden members.

Support from Town of Victoria Park
• Peppercorn Lease of community garden.

Participants

40 Members

• Individual members who lease plots and committee members who run the garden.

30 Private allotments

1,519 Visitors

- Event, programs and workshop participants.
- Open Day attendees

856
Grubs & Bugs attendances

~55 Volunteers

Local organisations
- 7+ Collaborations

2,400 Facebook followers
363 Instagram followers

Activities / Deliverables

Read Park Community Garden
• Garden plots available for lease to individual members.
• Communal plots for all members to work together.

Satellite Garden @ 98 Rutland Ave
• Drainage sump revegetation project.

Monthly Busy Bees
• Regular member gatherings for maintenance/land care.

Education
• Hosted visits from schools, tertiary institutions and gardening groups.

Community Events
- Open Day
- Spring and Autumn equinox socials
- End of year gatherings

Workshops
- Community education
- Regular home composting workshops

Grubs & Bugs Playgroup
- Families meet and connect through facilitated nature play.
- Weekly sessions during term time
- Intergenerational program.

Short-term outcomes

Increase in:

- Social connection
- Community knowledge and skills in gardening and sustainable practices.

Measured through:

- Anecdotal observation
- Social Impact Register

Medium term outcomes

Gains:

- Improved mental health and sense of belonging for members.
- Improved community resilience.
- Increased plant life.

Measured through:

- Anecdotal observation
- Social Impact Register

Strategic Outcomes

EN1. Protecting and enhancing the natural environment.

S4 Improving access to arts, history, culture and education.

S3. Facilitating an inclusive community that celebrates diversity.

S1. Helping people feel safe.

Vic Park Community Garden – 2024/25 Storyboard



40
Members

30
garden allotments

1,135
public visits

7,004
Volunteer hours



856
Attendances at weekly* "Grubs & Bubs" intergenerational nature playgroup sessions
*during school term

Monthly
Busy Bees with social cuppa





2,400
Facebook Followers

9+
Collaborations with local organisations

279
attendees at Community events



120+
attendees at Open Day

Vic Park Community Garden – 2025/26 Impact

Community Outcomes:

1. Increased Community Connection and Belonging: Allotments provide opportunities for residents to connect with others, build relationships, and participate in a supportive community while sharing gardening knowledge and skills.
2. Stronger Social Cohesion: Regular volunteer activities and monthly busy bees foster collaboration, social interaction, and a sense of shared ownership among members.
3. Enhanced Urban Biodiversity and Environmental Health: Revegetation initiatives contribute to greener urban spaces, improved habitat for local flora and fauna, and increased environmental sustainability.
4. Greater Community Participation and Awareness: Community events increase engagement with the garden, strengthen neighbourhood connections, and raise awareness of local environmental initiatives.
5. Improved Community Sustainability and Resilience: Educational workshops increase knowledge, skills, and confidence to adopt sustainable practices, supporting community resilience and grassroots climate action.

80% of visits had **community awareness** and / or **social interaction** as an outcome of participation.

Feedback:

"Nice spot for people to come and plant things and hang out."

"Really friendly staff [sic] and fantastic community vibe".

"Nice place to grow vegetables and friendly community members to spend peaceful time in our busy life."

Grubs & Bugs Playgroup observations:

- New parents continue to say that the playgroup and peaceful garden are a gentle way to re-socialise after post-partum isolation, especially those with toddlers in addition to a new infant, that it provides them with a quiet, safe and natural space to build connections and regain social confidence without the stresses and over-stimulation of conventional playgroups.
- Families are able to connect and socialise with each other even before their children reach kindy and school age, so that social networks are established early, building a sense of belonging and community.
- Nature play is a healthy alternative to screen time. Teaching children to love nature through discovery and basic gardening skills helps them to care about the planet.

Victoria Park RSL – Program Logic Model

Key Inputs

24 Volunteers
Contribution of **1750** volunteer hours.

Support from RSL WA State Branch
Governance support.

Support from Town of Victoria Park
Peppercorn Lease of RSL Hall.

Collaborations with the Library and the Events team.

Participants

Veterans

110 members

300+ Local community member involvement

- Schools
- Aged Care
- Religious organisations
- Hospitals
- Local community

Local organisations

RSL hall bookings for community and education events.

Activities / Deliverables

Support for veterans
Camaraderie and a 'one-stop shop' for veterans: access to services, socialisation, advice and advocacy,
provision of technology devices and medical aides as required.

Events
Provision of community commemorative events:

- Anzac Day
- Remembrance Day
- Vietnam Veterans Memorial Day
- Korean War Memorial
- Nurses in War
- Animals in War

Museum
Preservation and education of the history of Australia's involvement in conflicts.

School Cadet support
Cadets learn different aspects of military life.

Community collaboration
Collaboration with the Library, schools, Aged Care and Scouting Groups on commemorative activities.

Venue hire
Provision of a central location for residents and local organisations to host a variety of community events.

Short-term outcomes

Increased social connections for veterans.

Increased access to services and assistance for veterans.

Increased community awareness of historic events and legacy of veterans.

Measured through:

- Anecdotal observation

Medium term outcomes

Improved sense of belonging for veterans, contributing to positive mental health.

Improved sense of community identity and connection to the past.

Measured through:

- Anecdotal observation

Strategic Outcomes

S4. Improving access to arts, history, culture and education.

S3. Facilitating an inclusive community that celebrates diversity.

S1. Helping people feel safe.

Victoria Park RSL – 2025/26 Storyboard



110
Members
(Veterans)

24
Volunteers

1750
volunteer hours

Social support
for veterans.

Veterans assisted
to access **services**.



6 Significant
commemorative
community **events**
organised.



On-site museum preserves
and communicates Australia's
defence history.

Affordable **venue hire**
available for local
community groups.

Commemorative activities
held in collaboration with
schools, libraries, aged care,
and commercial entities.





Victoria Park RSL – 2025/26 Impact

Community Outcomes:

1. Improved Veteran Wellbeing: Veterans experience greater wellbeing through access to practical support, advocacy, social connection, and assistance navigating complex services and systems.

2. Reduced Social Isolation: Opportunities for regular participation, peer support, and community activities help veterans and their families build meaningful relationships and stronger support networks.

3. Stronger Community Connection: Community events, shared spaces, and partnerships bring together veterans, families, local organisations, and residents, strengthening social cohesion and community belonging.

4. Increased Connection to History and Culture: Commemorative activities, historical preservation, and educational initiatives increase public appreciation of military service and sacrifice while strengthening understanding of Australia's military history and its ongoing relevance.

5. Positive Youth Development: Young people develop leadership, teamwork, confidence, discipline, and civic responsibility through participation in cadet and commemorative activities.

6. Stronger Intergenerational Connections: Engagement between veterans, young people, schools, aged care facilities, and the broader community fosters knowledge sharing, mutual respect, and social inclusion across generations.

7. Enhanced Community Capacity: Support for community groups and local organisations helps strengthen the sustainability and impact of services that contribute to community wellbeing and resilience.

Feedback for venue hire:

Feedback from facility users is very positive:

- A comfortable venue at a reasonable price
- Able to accommodate a variety of events from meetings, choir groups, birthdays etc.
- Central location, good parking and public transport.

Lathlain Playgroup – Program Logic Model

Key Inputs

8 volunteer committee members volunteering **~600** hours per year

16 volunteer day leaders

Membership fees

Venue: secure with indoor activity space, undercover alfresco area and nature play area

Playgroup WA membership

Support from Town of Victoria Park Peppercorn Lease

Participants

122 family members with 178 children

Community partnerships:
- West Coast Eagles (through the *Community Benefits Strategy*)
- Carlisle Vic Park Toy Library
- Child Health Nurse

New parent groups

Activities / Deliverables

Daily playgroup sessions
2 x sessions every weekday = **~520** sessions per year

Provision of quality resources for play and early years development

Community events, including:
- Fathers' Day
- Grandparents' Day
- Family Connect days
- Annual Christmas Carnival
- Mothers Connect / social gatherings

Venue hire
Birthday party hosting for members provides a safe and affordable option while raising funds for new toys and other Playgroup resources.

Weekly new parent group sessions with the Child Health Nurse.

Short-term outcomes

Improved access to a welcoming, safe environment for families.

Increased opportunities for families to make connections in the community.

Improved access to early childhood resources.

Measured through:
- Member feedback
- Administrative data

Medium term outcomes

Improved early years outcomes

Increased sense of community among local families

Measured through:
- AEDC data
- Member feedback

Strategic Outcomes

S4. Improving access to arts, history, culture and education.

S3. Facilitating an inclusive community that celebrates diversity.

S1. Helping people feel safe.

Lathlain Playgroup – 2025/26 Storyboard

122 Family Members

178 Children



3
Major partnerships:
West Coast Eagles
Carlisle Vic Park Toy Library
Child Health Nurse

24
Volunteers

Regular community events to **foster connections** between families in the community.



Affordable birthday party **venue hire** available members.

10
playgroup sessions per week



Provision of a **safe, engaging environment** for children to play and socialise

Lathlain Playgroup – 2025/26 Impact

Member feedback

*"A great community hub in the heart of Lathlain brings together **a sense of village to new parents**. Our sons have made new friends, and we love the relaxed free play atmosphere.*

Parents also get to connect and unwind while the kids play in a clean, safe environment. We have loved coming here, and thoroughly enjoy the family friendly events put on throughout the year!"

"We absolutely love the centre and find the toys and facilities engaging and suitable for a range of children's ages. The volunteers also do an amazing job of creating events outside of Playgroup sessions, giving members opportunities to connect with or without their children.

*These events **make the motherhood journey feel much less isolating** and have been **a wonderful way to build a sense of community**. "*

Sussex Street Community Law Service – Program Logic Model

Key Inputs

28 employees

32 volunteers

Partnerships

Resources

Funding: Government funding

Support from Town of Victoria Park Peppercorn Lease

Beneficiaries

People in the south-east metro corridor:

Financially disadvantaged people

People experiencing or at risk of homelessness

Pre/post offenders and / or their families

Victims of crime (including family violence respondents)

Unemployed people

Aboriginal and Torres Strait Islander people

People from a CaLD background

People with disabilities

People with chronic illness

Single parents

Activities / Deliverables

Total of **2,153 clients** supported in the 2025/26 FY

Provision of

- legal
- non-legal
- advocacy
- financial counselling,
- welfare rights advice and assistance to financially and otherwise disadvantaged clients to enable them to have access to justice and exercise their human rights.

Community legal education services

Disability advocacy

Tenancy advocacy

Disability discrimination unit

Financial counselling

Referral services

Crisis stabilisation

Publication of resources

Legal advocacy for law reform

Short-term outcomes

Improved access to legal services to disadvantaged c ommunities

Improved access to social services to disadvantaged communities

Increased access to legal resources, information and community education

Measured through:

- Client feedback
- Administrative data
- Anecdotal evidence

Medium term outcomes

Decreased experiences of injustice for disadvantaged people in the community

Increased knowledge and understanding of the law and social systems among people in the community

Measured through:

- Administrative data
- Client feedback
- Anecdotal evidence

Strategic Outcomes

S1. Helping people feel safe.

S2. Collaborating to ensure everyone has a place to call home.

S3. Facilitating an inclusive community that celebrates diversity.

Sussex St Community Law Service – 2025/26 Storyboard

2,153
clients assisted

28
employees

32
Volunteers
delivering
1,942
volunteer hours

2702 referrals and information
37 information sessions

Legal advice and assistance
provided to financially and otherwise disadvantaged clients, including:



- People experiencing or at risk of homelessness
- Unemployed people



- People with disabilities
- People with chronic illness



- Pre/post offenders and / or their families
- Victims of crime (including family violence)



Aboriginal and
Torres Strait Islander people



People from Culturally and Linguistically Diverse backgrounds

Sussex St Community Law Service – 2025/26 Impact

Client feedback

"You both made the [process] itself feel far more manageable and humane than I expected, particularly given how distressing the circumstances were for me. Thank you again for your support throughout this process. While the outcome does not undo [the negative experience/legal issue], your advocacy and the work you do ensured we were not left without recognition or remedy"

"Cannot begin to tell you the relief after so many months of promises. "Thank you" does not seem adequate enough to say to you. You must have been as frustrated as we were and your Services have just been just brilliant.... we would have been at a loss without you. Dealing with [Service system] seems to get more complicated each week now so it's wonderful to find so many lovely people to help, like yourself. [Staff member], thank you again so much for all your dedication and hard work."."

""I just wanted to express my gratitude for the help I received today from [staff member]. The free professional service I received today was compassionate and every option available to me protecting my family was explained clearly with no bias. The brief interaction prior to court and focus in court by [Staff member] whilst juggling every other one of her clients' issues was beyond what I've experienced from duty lawyers in the past."

"[Staff member's] knowledge was invaluable and she was also very approachable at all times"

""thank you so much, I can not thank you enough for your support, I really appreciate it and greatful thank you [staff member] you make this world a better place."

"You met me with dignity, not judgement. You made space for me instead of making me feel small. You didn't say something stupid that belittled me, you validated me. You didn't undermine me, you strengthened me. You were steady, kind, and fair. You held space for me to exist and not have to validate my experiences, feelings, or expectations. I didn't have to change my being to accommodate you.

I was completely unaware of what I was walking into that morning and can honestly say that with every single friend, family member or professional person supporting me in the weeks prior - you were my anchor in the horrifyingly dangerous dark ocean.

Thank you for your non-pitying compassion, guidance, and grounding. Honestly, it helped me so much. Truly thankyou!"

Sussex St Community Law Service – 2025-2026 Case Study

CASE STUDY

Wraparound Support for a Family Facing Multiple Challenges

Our East Victoria Park team operates as Sussex Street's generalist, place-based practice, bringing together generalist lawyers, a financial counsellor and a tenancy advocate as well as a referral hub to provide integrated assistance to people navigating multiple and often interconnected challenges.

The situation

One client, a single mother, approached Sussex Street while experiencting significant financial hardship and rental stress.

She was deeply concerned about her family's financial security and the possibility that her children could lose their stable accommodation.



Rather than addressing each issue in isolation, our team worked collaboratively to provide coordinated, wraparound support.

Financial counselling

Our financial counseller assessed her financial circumstances and successfully secured waivers of multiple debts through hardship provisions, reducing immediate financial pressure.

Tenancy advocacy

Our tenant advocate negotiated with her landlord to minimise a proposed rent increase, helping protect the family's housing stability.

Family law

One of our generalist lawyers provided advice about potential parenting arrangements and legal outcomes, helping the client better understand her rights and options.

Disability advocacy

Through an internal referral, our disability advocacy team assisted with reasonable adjustments needed at school for her child with developmental disabilities. The team also supported her to apply for the NDIS.

Impact

What began as financial and housing stress revealed a range of interconnected legal, social and disability-related needs. By drawing on expertise across our practices, Sussex Street was able to address several of these issues together, reducing the burden on the client to navigate multiple services and complex systems independently.

This case demonstrates the value of our integrated, place-based model.

Rather than expecting people to separate their lives into distinct legal or service categories, we recognise that financial hardship, housing insecurity, family relationships and disability-related barriers are often deeply connected.

Our approach is to wrap services around the person where we can, rather than expecting the person to navigate multiple systems.